JEN INGLE, Pharm.D.

Estes Park, CO 80517 | 541.990.8838 | jening76@gmail.com

A licensed pharmacist with a Doctor of Pharmacy and dual state licensure in Colorado (CO) and Oregon (OR) possessing 15+ years of clinical experience delivering high quality pharmaceutical care in diverse pharmacy settings including community, ambulatory care, infusion pharmacy and inpatient acute care. Relevant skills include:

Motivational Interviewing Expertise

Utilizes motivational interviewing techniques based on health literacy levels to conduct 100s of medication counseling sessions weekly leading to improved adherence and medication utilization.

Executive Leadership

Lead a staff of up to 6 pharmacy technicians and support personnel daily to facilitate the safe and appropriate distribution and delivery of medications.

Evidence Based Practice

Routinely uses primary and tertiary clinical literature to make recommendations to physicians leading to more efficient use of drug therapy in accordance with latest clinical guidelines.

Pharmacy Benefit Management (PBM) | Pyxis Automated dispensing System (ADS) | Inventory Management | Medication Adherence | Medication Therapy Management (MTM) | Immunization Administration | Generic Optimization | Drug Utilization Review (DUR) | Therapeutic Interchange | Patient Counseling | Centers for Medicare & Medicaid Services (CMS) | Sterile & Non-Sterile Compounding | Medicare Part D | Prior Authorizations | Vancomycin & Aminoglycoside dosing | Therapuetic Drug Monitoring (TDM) | TPN Monitoring | Microsoft Office | Anticoagulation Monitoring | Regulatory Compliance

PROFESSIONAL HIGHLIGHTS

- Recognized and featured as a who's-who of pharmacy professionals in the 2018 edition of World Leaders in Healthcare magazine; a national publication widely circulated in physician offices.
- ✓ **Key contributor to the training of 50+ team members** by being chosen as an **EPIC Superuser** at Kaiser Permanente which enabled staff to master pharmacy workflow.
- Frequently applauded by patients and medical staff for exceptional clinical skills and customer service through phone calls and appreciative messages.
- ✓ Vastly experienced in managing a variety of disease states through interpreting laboratory results, analyzing drug interactions, and ensuring appropriate dosing and indication in accordance with latest clinical guidelines.

EDUCATION

- Doctor of Pharmacy (Pharm.D.) Oregon Health Sciences University | 2005
- Bachelor of Science (Biology &Chemistry) Northwest Missouri State University

CERTIFICATIONS

- Pharmacy-Based Immunization |AphA|
 Current
- Basic Life Support (BLS) for Healthcare Providers | Current

PROFESSIONAL EXPERIENCE

Albertsons Safeway Grocery Store & Retail Pharmacy, Estes Park, CO **Sav-On Grocery Alberton's Grocery Store,** Eugene, OR

2015 – Present 2008 – 2013

Staff Pharmacist

 Oversees daily pharmacy operations including prescription data entry, filling, verification, and dispensing.

J. Ingle Resume (cont.)

- Liaises with physicians and nurses up to 5 times a daily to clarify prescriptions as needed and provide therapeutic interventions based on evidence-based medicine.
- Administer 15+ vaccines (influenza, hepatitis, MMR, pneumococcal, shingles, Tdap) per week during flu season and initiate conversation regarding vaccines recommended based on age group/disease state.
- **Resolves complex prior authorization** requests daily by acting as a liaison between the doctor's office and insurance company.
- Conducts 100+ Drug Utilization Reviews (DUR) daily for patient's entire medication profile to ensure safety and minimize harmful pharmacologic interactions.
- Routinely make decisions about cost-effective therapeutic interchanges based on patient insurance.
- Supervises and trains new employees in all aspects of pharmacy workflow.
- Aids in detecting and reporting medication errors and adverse drug effects to ensure safe delivery of pharmaceutical care.

Sacred Heart Medical Health Center Peace Health

Ambulatory Care Infusion Pharmacist

Eugene, OR 2006-2008

- Managed vancomycin and aminoglycoside dosing and performed pharmacokinetic assessment for assigned patients. including ordering loading dose, monitoring and ordering troughs and making dose adjustments as appropriate.
- Monitored TPN orders and made regular adjustments in collaboration with physicians and dieticians based on patient's electrolyte levels and nutritional status.
- Oversaw warfarin dosing for 20+ patients a day and made modifications to dosing based on INR values and bridged patients with low molecular weight heparin (LMWH) as necessary.
- Served as a drug information resource to physicians, nurses and other healthcare personnel.
- Utilized motivational interviewing techniques to provide medication counseling to ensure proper understanding, administration and education regarding potential drug related side effects.
- Oversaw preparation and monitoring of monthly infusions for a variety of disease states including use of Remicade, Solu-medrol, Xolair, Prolastin, Orencia, Intravenous Immune Globulin (IVIG), Tysabri and various antibiotics.
- Oversaw final verification of 100+ sterile IV prescriptions per shift.

Kaiser Permanente

Salem & Clackamas, OR; Westminster, CO

Staff Pharmacist- Outpatient/ Pharmacist Intern

2003-2006; 2013-2015

- Collaborated closely with healthcare professionals to monitor and assess the quality and effectiveness
 of drug regimens and advance medication prescriptions per collaborative protocol agreements
- Interpreted and evaluated the validity and safety of medication orders and prescriptions.

ADDITIONAL PHARMACY EXPERIENCE

Wal-Mart Pharmacy | Pharmacy Technician | 2001-2003

Pharmacy | Inpatient Pharmacy Technician | 2000-2001

PROFESSIONAL LICENSURE

Colorado State Pharmacy License | 0019702 | Current Oregon State Pharmacy License | 0010671 | Current